



Customer Information Letter

Sky Connect LLC

Topic: Sky Connect Customer Service Letter process

Date: January 4, 2006

CIL# 2006-001

DISCUSSION; To improve information from our company to our customers, from time to time Sky Connect will post CILs (Customer Information Letters) on the Support section of our website.

Description of CIL numbers; CIL 2006-001-1. The numbers will be for the calendar year in which the CIL was originally issued. The first dash will represent the CIL number in that year, and the last dash number will be for the revision of that particular CIL.

We hope this will add value to our customers and welcome feedback at anytime on this issue.