



Customer Information Letter

Sky Connect LLC

Topic: How do I make calls to and from the Iridium system?

Date: January 5, 2006

CIL# 2006-002

US inbound or outbound

- **From land to aircraft or vessel US** - Originating a call from a landline phone in the United States terminating to an Iridium satellite phone. It does not matter where the satellite phone is located, the dialing is the same.

From the landline phone, dial: 011 88-1XX-XXX-XXXX

011, [International Direct Dial (IDD) access code for United States] 88-1XX-XXX-XXXX

- **From aircraft or vessel to land US** - Originating a call from the Iridium satellite phone (does not matter where the satellite phone is located) to a landline phone located in the United States.

From the satellite phone, dial: 00 1 301-891-0600 (use the # as the last entry for units that require the phone number to be *keyed* in, ie FlightDeck, Classic, Executive, Marine and Indoor units)

00, [for all outbound calls from the satellite phone] 1, [United States country code] 301, [area code] 891-0600, [actual phone number].

Iridium to Iridium

- **Mobile to mobile** - Originating a call from an Iridium satellite phone (does not matter where the satellite phone is located) to another Iridium satellite phone.

From the satellite phone, dial: 00 88-1XX-XXX-XXXX#

Other Than US inbound outbound

- **From land to aircraft or vessel** - Originating a call from a landline phone outside of the United States terminating to an Iridium satellite phone. It does not matter where the ISU is calling from the dialing pattern is the same.

From the landline phone, (i.e. France) dial: 00 88-1XX-XXX-XXXX

00, [International Direct Dial access code] 88-1XX-XXX-XXXX

- **From aircraft or vessel to land** - Originating a call from an Iridium satellite phone (does not matter where the satellite phone is located) to a landline phone located in another country.

From the satellite phone, dial: 00 CCC, [2 or 3 digits] XXXXXX

00, [for all outbound calls from satellite phone] CCC, [country code] XXXXXX, [actual number].

Two Stage Dialing

- **From US land line to Iridium** – It is possible to save money by requesting Two Stage Dialing to be added to your account. This allows for a normal long distance call within the US without incurring unknown international call charges. International call fees vary from phone company to company, where long distance charges are more stable and published.

Call the Iridium phone number 480-768-2500, when prompted to do so, dial the 88-1xx-xxx-xxxx number.

This option may not be available to all customers. Use of this option depends on activation of this feature at time of purchase.