



## Customer Information Released

Date: 10/28/2009

Subject: Sky Connect CIL Index

### Customer Information Letters (CIL)

Year	No.	Market	Title
2005	001	Marine	DISCUSSION ON SIM CARDS
2005	002		Cancelled
2005	003	Aviation	AFF system not seeing your aircraft
2005	004	All	Iridium power on problems
2006	001	All	CIL information letter
2006	002	All	How do I makes calls on the Iridium System?
2006	003	Aviation	How to register with the AFF
2006	004	Aviation	Antenna Placement
2006	005		Cancelled
2006	006	Aviation	Knob Stops on SOP 6 Dialer 1616-051-01/03
2006	007	Aviation	Conversion of the SOP A to remove the SOP Dialer and add an MMU
2007	001	All	Sky Connect will be broadening its technical support hours to accommodate customers across the globe.
2009	001	Aviation	MMU upgrade to MMU II
2009	002	Indoors	SIM Card issues when using a Sky Connect Indoors unit.



Service Bulletins (SB)

Year	No.	Market	Title
2009	001	Aviation	MMU II failure to place a call

Software Bulletins (SW)

Year	No.	Market	Title
2009	001	Aviation	MMU II software bug with Version 1.2